

**Health o meter®**

**P r o f e s s i o n a l**

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### **Purchasing and Activation Process**

1. The customer purchases a ScaleSurance extended warranty. Extended warranties are available for new scales or existing scales before its 2 year warranty has expired.
2. After Health o meter Professional Scales receives the order for the extended warranty, the customer will receive a ScaleSurance packet of information. This packet arrives via mail directly from Health o meter Professional Scales. The packet includes a card with an activation code and instructs the customer to activate their warranty. To activate, the customer can visit [www.homscales.com/Activate/ScaleSurance](http://www.homscales.com/Activate/ScaleSurance) or call 1-800-815-6615.



3. Once all information is entered and submitted online the customer will receive a confirmation email from Health o meter Professional Scales.
4. Health o meter Professional Scales will then verify the information and send an email to the customer with official registration documents along with terms and conditions. The customer must retain this email for proof of extended warranty.
5. For additional warranty questions or future warranty service, the customer should contact Health o meter Professional Scales at 1-800-815-6615 or [homprocs@homscales.com](mailto:homprocs@homscales.com).

**Visit [www.balances.com](http://www.balances.com) for Health o meter Scales**